

Mississauga, Ont. - The Travel Industry Council of Ontario (TICO) is advising consumers that **Libia Ysabel Guerra Paez and Representaciones Neward Inc.** are not registered with TICO as required by law to operate and sell travel services in Ontario. This individual operated out of two known addresses: 1104 Wilson Avenue, Toronto, Ontario, and 4 Robert Speck Parkway, Suite 1505 Mississauga, Ontario.

Consumers are cautioned not to purchase travel services from this individual/ company.

TICO has received complaints from consumers who did not receive travel services they booked and paid to this travel agency/individual.

TICO advises consumers who booked travel services with Libia Ysabel Guerra Paez and Representaciones Neward Inc. and have been affected, to contact the Travel Industry Council of Ontario (TICO) Consumer Complaints Department at 1-888-451-8426 or email: tico@tico.ca

TICO is Ontario's Travel Regulator and is committed to consumer protection. Formed in 1997, TICO is a not-for-profit corporation wholly financed by Ontario-registered travel agents and wholesalers. It administers the *Travel Industry Act, 2002* and the Ontario Travel Industry Compensation Fund. Visit TICO's website at www.tico.ca.

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For media inquiries, please contact:

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