

As part of its efforts to indicate that it is promoting a fair and informed marketplace where consumers can be confident in their travel purchase, TICO will be publicly tracking and reporting on the following Performance Measures:

- [2018-2019 Performance Measures](#) | PDF
- [2017-2018 Performance Measures](#) | PDF
- [2016-2017 Performance Measures](#) | PDF
- [2015-2016 Performance Measures](#) | PDF
- [2014-2015 Performance Measures](#) | PDF
- [2013-2014 Performance Measures](#) | PDF
- [2012-2013 Performance Measures](#) | PDF